

APRIL 2020

Monarch Beach Master Homeowner's Association

www.monarchbeachhoa.org

COVID-19 UPDATE

Governor Newsome issued Executive Order N-33-20. It ordered all individuals living in California to stay in their place of residence. The order provided exemptions for critical infrastructure sectors as outlined on website: <https://www.cisa.gov/identifying-critical-infrastructure-during-covid-19>.

In response to this, Keystone and your association vendors have put policies in place to abide by the new guidelines.

For Keystone: Teams who normally work at our corporate office in Irvine and all of our Regional Offices will be working remotely. We will continue to provide all essential services, work regular hours, and work with our clients by phone. We will be adding signage at our office doors, adding messaging on our main number, and special messaging on our website

Board Meetings will be conducted via teleconference, if you are interested in attending a board meeting, please contact droby@keystonepacific.com for details. Board Meeting information is posted at the Stonehill gate and on the community website.

Landscape Vendor (Grant's Landscape): They will do the following:
1. They will implement a staged work force times to reduce exposure.
2. Workers will maintain a 6' safe distance from one another.
Workers will maintain a 20' safe distance from residents.

Gate Attendant Vendor (Nordic Security):
1. They will no longer hand out passes. All guests will be recorded in the system by the gate attendant each time the guest/vendor enter the community.
2. Gate attendant will stay 6' feet away from Residents and Guests.
3. Gate attendant will not leave the gatehouse unless installing a transponder.

Please do not hesitate to contact DeLawrence Roby at droby@keystonepacific.com if you have any questions or concerns.

Please stay safe and practice social distancing!



BOARD OF DIRECTORS:

President: Paul Jacobs
Vice-President: James D. Cigler
Treasurer: Jim Bradley
Secretary: Carol McClain
Member-at-Large: David Whitham

NEXT TWO BOARD MEETINGS:

APRIL 27, 2020 @ 6:30 PM
MAY 25, 2020 @ 6:30 PM
Location: TBD

The final agenda will be posted at the gate and on community website. You may also obtain a copy of the agenda by contacting Management at 949-430-5807.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

DeLawrence Roby
Phone: 949-430-5807
Fax: 949-377-3309
droby@keystonepacific.com
Emergency After Hours: 949-833-2600

COMMON AREA ISSUES / DECALS / TRANSPONDERS / GATE KEYS:

Claire Fullerton
Phone: 949-508-0569
cfullerton@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600
customercare@keystonepacific.com

GATE HOUSES:

Niguel Entrance: 949-496-8495
Stonehill Entrance: 949-661-9602

STREET SWEEPING:

Second and Fourth Mondays of each month from 8 am – 12 pm. Please inform vendors and/or guests not to park on the streets that morning.

SUB ASSOCIATION INFO:

Keystone Pacific Property Management Villas	949-833-2600
Marquesa	949-833-2600
Antigua	949-833-2600
Sea Breeze	
Montego	949-661-7767
Estates	949-661-7767

APRIL 2020 REMINDERS

- ◆ For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.
- ◆ Keystone is Closed in Observance of Memorial Day - Monday, May 25th
- ◆ Trash Pick-Up Day - Please check with your sub-association for your trash pick-up day. Please remove trash cans from the common areas after this day.
- ◆ APRIL 27, 2020- Board Meeting @ 6:30 PM
MAY 25, 2020 - Board Meeting @ 6:30 PM
Location: TBD

HOMEOWNER ASSESSMENT CHANGE

Effective immediately, the payment address for assessments has changed to:

PO BOX 513380
Los Angeles, CA 90051-3380



DOG POOP BINS - COVID-19

Since the stay at home order due to COVID-19, it has been noticed that the dog bins around the community are being used more frequently. In addition to that, vendors are reporting that people are also throwing away regular trash in the bins that are used for dog waste only. The bins are overflowing quickly because of this. For the time being and to avoid extra HOA cost by potentially adding an extra dog waste pick up day, whenever possible, please take your doggie bag containing waste with you to your residence and dispose of it in your home trash receptacles. Also, please do not throw regular trash in the dog waste bins at any time. The dog waste bins are only attended for dog waste. Thank you for your future cooperation.

E-MAILS PLEASE!

If you have not provided your email address to receive E-Blasts and important notices, Management and the Board encourage all homeowners to do so. To sign up, please register from the "Update My Profile" page once you have logged into your billing account at: www.kppmconnection.com.

KEYSTONE GIVES BACK: FEEDING AMERICA VIRTUAL COVID-19 RESPONSE FUND

During these unprecedented times Keystone continues to demonstrate Servant Leadership by putting the needs of others first and generously giving back to the communities we serve.

Keystone is participating in the Feeding America COVID- 19 response fund, a national food- and fund-raising effort to support people facing hunger and the food banks who help them during this pandemic. Feeding America's network has more than 200 food banks and serves all 50 states which provide food directly to individuals and families in need.

Please join us in this fundraising effort. Every dollar raised from the COVID-19 response fund will be used to provide food and funds to local food banks throughout our communities.

Please use this link to support the cause and donate: [Feeding America COVID-19 Response Fund](#)
If you need a direct link, feel free to email management and one will be emailed to you.

You may forward this email to your friends, families, and colleagues and encourage them to give.

Thank you for your support!