

February 2020

Monarch Beach Master Homeowner's Association

www.monarchbeachhoa.org

CALIBER ONLINE PAYMENT FEATURE

The Monarch Beach Master Board urges Homeowner's to sign up for automatic bill payments. This is an easy and convenient way to avoid miss payments and late charges.

Sign up for on-line payments or ACH to make timely payments and avoid late charges! You may make one-time ACH payments through www.kppmconnection.com. In addition, Keystone offers recurring online ACH payments. If you have not registered for The KPPM Connection, please have your account number readily available and go to www.kppmconnection.com to create an account using your Account ID, ZIP Code and email. From the Home page, selection "Make A Payment", select "Recurring ACH Pay" and fill out your banking information. We hope you use the portal and it makes your life simpler.

REMINDER: payment address for assessments changed to: PO BOX 513380, Los Angeles, CA 90051-3380.



VOLUNTEER OPPORTUNITY

Are you available the second Tuesday of the month at 10:00 A.M. to take a lovely walk through the community? The Board is forming a Landscape Committee, and would like to invite homeowners to participate. The monthly landscape walk with the Landscape Supervisor and Management, takes about an hour, and is a great way to contribute to the Association. Please contact Management at 949-430-5807 or droby@keystonepacific.com, if interested in this position.

E-MAILS PLEASE!

If you have not provided your email address to receive E-Blasts and important notices, Management and the Board encourage all homeowners to do so. To sign up, please register from the "Update My Profile" page once you have logged into your billing account at: www.kppmconnection.com.

BOARD OF DIRECTORS:

President: Paul Jacobs
Vice-President: James D. Cigler
Treasurer: Jim Bradley
Secretary: Carol McClain
Member-at-Large: David Whitham

NEXT TWO BOARD MEETINGS:

February 24, 2020 @ 6:30 PM
March 23, 2020 @ 6:30 PM
Location: Prendiville Insurance Office
24661 Del Prado, Suite 3, Dana Point, CA
Upstairs Conference Room

The final agenda will be posted at the gate and on community website. You may also obtain a copy of the agenda by contacting Management at 949-430-5807.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

DeLawrence Roby
Phone: 949-430-5807
Fax: 949-377-3309
droby@keystonepacific.com
Emergency After Hours: 949-833-2600

COMMON AREA ISSUES / DECALS / TRANSPONDERS / GATE KEYS:

Robert L. Williams
Phone: 949-503-0342
rlwilliams@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600
customercare@keystonepacific.com

GATE HOUSES:

Niguel Entrance: 949-496-8495
Stonehill Entrance: 949-661-9602

STREET SWEEPING:

Second and Fourth Mondays of each month from 8 am – 12 pm. Please inform vendors and/or guests not to park on the streets that morning.

SUB ASSOCIATION INFO:

Keystone Pacific Property Management	
Villas	949-833-2600
Marquesa	949-833-2600
Antigua	949-833-2600
Sea Breeze	
Montego	949-661-7767
Estates	949-661-7767

February 2020 REMINDERS

For after-hours association maintenance issues, please call (949) 833.2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

Trash Pick-Up Day - Please check with your sub-association for your trash pick-up day. Please remove trash cans from the common areas after this day.

February 24, 2020- Board Meeting @ 6:30 PM

March 23, 2020 - Board Meeting @ 6:30 PM

Location: Prendiville Insurance Office

24661 Del Prado, Suite 3, Dana Point, CA

Upstairs Conference Room

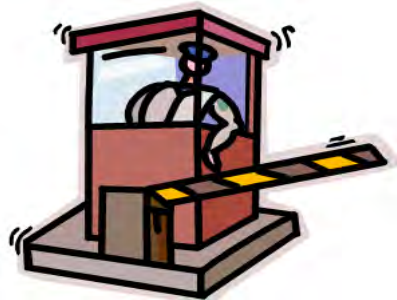
HOMEOWNER ASSESSMENT CHANGE

Effective immediately, the payment address for assessments has changed to:

PO BOX 513380
Los Angeles, CA 90051-3380

Save Time - Use The Gate Entry App

Save time and minimize your visitor and vendor wait time at the entry gate. In lieu of telephoning the gate personnel for visitor requests, try downloading the **Nordic iGate** app to your smartphone.



Installation is easy. Initially you will need to provide your Master Association **User ID and Password**. They are the same credentials used for logging into Keystone's web portal. (*Tip - once you enter your visitor and date, be sure to click the "√" box in the upper right corner to save your entry.*)

You can also make online gate entry requests by visiting Nordic's website (www.nordicsec.com), then go to "Client Login" (upper right corner of home page). You will need the same login credentials as the phone App. (*TIP for Mac users, if you are having trouble using the Safari browser, try the Firefox browser.*)

The App (and website) remembers your previous visitors and vendors and provides the ability to update your permanent entry list. Using this online method frees up the guard personnel to assist visitors at the gate and reduces the possibility of error when communicating by phone. If you are in doubt as whether you need to authorize a service vendor, "play it safe" and put them on the gate entry list. This avoids confusion and the possibility that your vendor may not gain access.