

FEBRUARY 2019

MONARCH BEACH MASTER HOMEOWNERS ASSOCIATION

www.monarchbeachhoa.org

Professionally Managed by Keystone Pacific Property Management, LLC - 16775 Von Karman, Ste. 100, Irvine, CA 92606

NORDIC iGATE MOBILE APP

The Board of Directors is encouraging homeowners and residents to download the free Nordic Security iGate app for both iPhone and Android. You can download it from an app store, such as GooglePlay or iTunes Store.

Using the app, you can manage all of the basics of your gate access profile right from your phone or tablet. Whether it is pizza delivery or a family friend, a few quick clicks, and your guest is registered. Minutes later, your guest arrives at the gate and they are quickly issued a pass. This saves time for you and reduces processing time for the guards.

If you prefer using the web rather than an app, an online web page for access is also available to manage visitors and vendors:
<https://access.nordicsec.com/login.aspx?CID=1>

SPRING SPRUCING

A number of capital improvement projects are in the works.

Entryway Walls & Pillars: Once the rain stops, plans are in the works to repair the stucco and paint the walls and pillars at both Niguel and Stonehill gates. Some car lanes may close when the crew is painting, but the current plan is that both gates will remain accessible during painting. Please be careful when driving past the paint crews.

Villas Fencing: Western Pacific Construction Services has been retained to supervise the bid process and manage the Villas fence replacement and repairs.

Monarch Beach Drive: LaBelle Marvin has been retained to supervise the bid process and manage the street repairs. The Board is still discussing when to schedule Phase I repairs. Sub-associations are also scheduled to do street repairs this year. The Board is considering whether the work on Monarch Beach Drive should be done after the sub-associations. Waiting until after the sub-associations finish would avoid having their heavy construction trucks drive over a newly repaired Monarch Beach Drive.

E-MAILS PLEASE!

Fastest way to get an update? Sign up to receive E-Blasts and important notices. If you have not provided your email address already, Management and the Board encourage you to do so.

To sign up, please register from the "Update My Profile" page once you have logged into your billing account at: www.keystonepacific.com.



BOARD OF DIRECTORS:

Gena Stinnett – President
David Whitham – Vice President
Paul Jacobs – Secretary
Carol McClain – Treasurer
Jim Bradley – Member at Large

NEXT BOARD MEETING:

March 25, 2019 @ 6:00 PM
Location: Prendiville Insurance Office
24661 Del Prado, Suite 3, Dana Point, CA
Upstairs Conference Room

The final agenda will be posted at the gate and on community website. You may also obtain a copy of the agenda by contacting Management at 949-430-5804.

IMPORTANT NUMBERS:

ASSOCIATION MANAGER:

Rosmen Paguio
Phone: 949-430-5811
Fax: 949-833-0919
rpaguio@keystonepacific.com
Emergency After Hours: 949-833-2600

COMMON AREA ISSUES / DECALS / TRANSPONDERS / GATE KEYS:

Deborah Marino
Phone: 949-838-3273
dmarino@keystonepacific.com

BILLING QUESTIONS/ ADDRESS CHANGES/ WEBSITE LOGIN:

Phone: 949-833-2600
customercare@keystonepacific.com

GATE HOUSES:

Niguel Entrance: 949-496-8495
Stonehill Entrance: 949-661-9602

STREET SWEEPING:

Second and Fourth Mondays of each month from 8 am – 12 pm. Please inform vendors and/or guests not to park on the streets that morning.

SUB ASSOCIATION INFO:

Keystone Pacific Property Management
Villas 949-833-2600
Marquesa 949-833-2600
Antigua 949-833-2600
AMMCOR
Montego 949-661-7767
Estates 949-661-7767

FEBRUARY 2019 REMINDERS

For after-hours Association maintenance issues, please call 949-833-2600 to be connected with the emergency service line. Please call 9-1-1 for life-threatening emergencies.

- Monday, March 25, 2019 - Board Meeting @ 6:00 p.m.
Location: Prendiville Insurance Office
24661 Del Prado, Suite 3, Dana Point, CA
Upstairs Conference Room



PAYMENT UPDATE:

As a friendly reminder, your account number and where to send your assessment payment has changed.

To avoid delays in processing your assessment payments, please update your records.

Your new 10 digit account number can be found in your billing statement. The new payment address is:

**File 1958, 1801 W. Olympic Blvd.
Pasadena, CA 91199-1958.**

If you have any questions, please call 949-833-2600.

DOG LEASH LAW

All dogs must remain on a leash at all times in the common areas of the community, which includes Lot 10C, which is **not** a dog park. Homeowners are asked to contact the Dana Point/San Clemente Animal Control at 949-492-1617, if you observe violations, and an officer will be sent out.

LOT 10C REAR GATE

The City of Dana Point maintains the locking mechanism on the rear gate to Lot 10 C. Please advise Management if you see this gate propped open, so that the proper authorities can be contacted. The gate is designed to allow access from dawn to dusk.

TRANSPONDER LANE

The transponder lane is only for vehicles with transponders, as the gate attendant cannot see the displayed decal or guest pass. Please remind your guests and vendor/service providers that the transponder lane has priority over vehicles entering through the guest lanes.

VISIT www.monarchbeachhoa.org!

Log onto the community website to:

- Submit maintenance requests, address changes
- Get the latest community news & updates
- Obtain minutes, newsletters, policies, forms
- Access your account online
- Pay your HOA bill online

Should you have problem logging onto the community website, please call Customer Service at 949-833-2600.



SIGN UP FOR THE ACH PROGRAM

Save time and money and never miss a payment again! Sign up to have your assessment payments automatically debited from your checking or savings account. Please call Customer Care at 949-833-2600 or send an e-mail to customer care@keystonepacific.com to request an ACH application.